

# **Hybrid Inverter**

SUN-29.9K-SG01HP3-AU-BM3 SUN-30K-SG01HP3-AU-BM3 SUN-35K-SG01HP3-AU-BM3 SUN-40K-SG01HP3-AU-BM4

SUN-50K-SG01HP3-AU-BM4

# **User Manual**



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# About This Manual

This manual provides information and guidelines for the installation, operation, and maintenance of the SUN-(29.9/30/35/40/50)K-SG01HP3-AU-BM3/4 inverter. Please note that it does not contain comprehensive information about the photovoltaic (PV) system.

# How to Use This Manual

Before undertaking any operation involving the inverter, it is crucial to thoroughly read this manual and any associated documents. Ensure that these documents are stored safely and are readily accessible at all times.

Please be aware that the contents of this manual may undergo periodic updates or revisions as a result of ongoing product development. Consequently, the information contained herein is subject to change without prior notice. The latest manual can be acquired via service@deye.com.cn

# 1. Safety Introductions

# Labels description

Label	Description		
Â	Caution, risk of electric shock symbol indicates important safety instructions, which if not correctly followed, could result in electric shock.		
$\triangle$	The DC input terminals of the inverter must not be grounded.		
	Surface high temperature, Please do not touch the inverter case.		
	The AC and DC circuits must be disconnected separately, and the maintenance personnel must wait for 5 minutes before they are completely powered off before they can start working.		
CE	CE mark of conformity		
Ĩ	Please read the instructions carefully before use.		
	Symbol for the marking of electrical and electronics devices according to Directive 2002/96/EC. Indicates that the device, accessories and the packaging must not be disposed as unsorted municipal waste and must be collected separately at the end of the usage. Please follow Local Ordinances or Regulations for disposal or contact an authorized representative of the manufacturer for information concerning the decommissioning of equipment.		

- $\cdot$  This chapter contains important safety and operating instructions. Read and keep this manual for future reference.
- $\cdot$  Before using the inverter, please read the instructions and warning signs of the battery and corresponding sections in the instruction manual.
- Do not disassemble the inverter. If you need maintenance or repair, take it to a professional service center.
- · Improper reassembly may result in electric shock or fire.
- To reduce risk of electric shock, disconnect all wires before attempting any maintenance or cleaning. Turning off the unit will not reduce this risk.
- · Caution: Only qualified personnel can install this device with battery.
- · Never charge a frozen battery.
- For optimum operation of this inverter, please follow required specification to select appropriate cable size. It is very important to correctly operate this inverter.
- Be very cautious when working with metal tools on or around batteries. Dropping a tool may cause a spark or short circuit in batteries or other electrical parts, even cause an explosion.
- Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to "Installation" section of this manual for the details.
- Grounding instructions this inverter should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter.
- Never cause AC output and DC input short circuited. Do not connect to the mains when DC input short circuits.

# 2. Product Introductions

This is a multifunctional inverter, combining functions of inverter, solar charger and battery charger to offer uninterruptible power support with portable size. Its comprehensive LCD display offers user configurable and easy accessible button operation such as battery charging, AC/solar charging, and acceptable input voltage based on different applications.

#### 2.1 Product Overview



- 1: Inverter indicators
- 2: LCD display
- 3: Function buttons
- 4: Power on/off button
- 5: DC switch
- 6: Meter port

8: CAN port 9: DRM port

7: Parallel port

- 10: BMS port
- 11: RS485 port
- 12: Generator input
- 14: Function port
- 15: Load

13: Grid

- 16: PV input
- 17: Battery input
- 18: WiFi Interface

# 2.2 Product Size





#### 2.3 Product Features

- 230V/400V Three phase Pure sine wave inverter.
- Self-consumption and feed-in to the grid.
- Auto restart while AC is recovering.
- Programmable supply priority for battery or grid.
- Programmable multiple operation modes: On grid, off grid and UPS.
- Configurable battery charging current/voltage based on applications by LCD setting.
- Configurable AC/Solar/Generator Charger priority by LCD setting.
- Compatible with mains voltage or generator power.
- Overload/over temperature/short circuit protection.
- Smart battery charger design for optimized battery performance
- With limit function, prevent excess power overflow to the grid.
- Supporting WIFI monitoring and have 3 or 4 built-in MPP Trackers, 1 MPP Tracker can connect 2 PV strings.
- Smart settable three stages MPPT charging for optimized battery performance.
- Time of use function.
- Smart Load Function.

# 2.4 Basic System Architecture

The following illustration shows basic application of this inverter.

It also includes following devices to have a complete running system.

- Generator (Fro off-grid mode) or Utility Grid
- PV modules

Consult with your system integrator for other possible system architectures depending on your requirements.

This inverter is designed to power a range of appliances commonly found in homes and offices, including motor type appliances like refrigerators and air conditioning units. Before use, it's advisable to verify appliance compatibility with this inverter.

#### 2.5 Maintenance of the System

The inverter is low maintenance, however, it is important that at least twice a year (for dusty environments this may need to be carried out weekly) all the cooling fans, air ducts are cleaned and dust free.Check if there are no fault codes and Lithium battery communication is correct. Weekly cleaning statement:Suggest micromesh filters as an available option.



# 2.6 Product handling requirements

Lift the inverter out of the packaging box and transport it to the designated installation location.



transport



#### CAUTION:

Improper handling may cause personal injury!

• Arrange an appropriate number of personnel to carry the inverter according to its weight, and installation personnel should wear protective equipment such as anti-impact shoes and gloves.

• Placing the inverter directly on a hard ground may cause damage to its metal enclosure. Protective materials such as sponge pad or foam cushion should be placed underneath the inverter.

• Move the inverter by one or two people or by using a proper transport tool.

• Move the inverter by holding the handles on it. Do not move the inverter by holding the terminals.

# 3. Installation

# 3.1 Parts List

Check the equipment before installation. Please make sure nothing is damaged in the package. You should have received the items in the following package:





# **3.2 Mounting instructions**

# **Installation Precaution**

This Hybrid inverter is designed for outdoor use(IP65), Please make sure the installation site meets below conditions:

- Not in direct sunlight, rain exposure, snow laying up during installation and operation.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not directly expose to the cold air to avoid condensation inside the inverter casing .
- Not near the television Antenna or antenna cable.
- Not higher than altitude of about 2000 meters above sea level.
- Not in environment of precipitation or humidity(>95%)

Excessive heat buildup, heavy rainfall or water pooling, can impact the performance and longevity of the inverter. Before connecting all wires, please take off the metal cover by removing screws as shown below:



# **Installations Tools**

Installation tools can refer to the following recommended ones. Also, use other auxiliary tools on site.



#### Considering the following points before selecting where to install:

- Please select a vertical wall with load-bearing capacity for installation, suitable for installation on concrete or other non-flammable surfaces, installation as follows.
- Install this inverter at eye level in order to allow the LCD display to be read at all times.
- The ambient temperature is recommeded to be between -40~60°C to ensure optimal operation.
- Be sure to keep enough distance between other objects and the inverter surfaces as shown in the diagram to guarantee sufficient heat dissipation and have enough space for removing wires.



For a proper ventilation of the inverter and avoid overheating, allow a clearance of approximately 50 cm around the inverter and at least 100 cm to the front as it can be seen at the picture below.

#### Mounting the inverter

Remember that this inverter is heavy! Please be careful when lifting out from the package. Choose the recommend drill head(as shown in below pic) to drill 4 holes on the wall, 62-70mm deep.

1. Use a proper hammer to fit the expansion bolt into the holes.

Screw out the nuts of the expansion bolts, align the holes of the mounting bracket with the 4 expansion bolts, and then push in the mounting bracket, tighten the nuts of expansion bolts.
 Mount the inverter on the mounting bracket and use screws to fix the inverter with mounting bracket.





Inverter Mounting bracket installation

#### 3.3 Function port definition







## 3.4 Battery connection

For safe operation and compliance, a separate DC over-current protector or disconnect device is required between the battery and the inverter. In certain applications, a disconnect switch may not be necessary, but it is always essential to have DC overcurrent protection in place. Refer to the typical amperage in the **page 28** for the required fuse or circuit breaker size.



Safety Hint:

Please use approved DC cable for battery system.

Model	Cross section (mm <sup>2</sup> )		
Model	Range Recomme		
29.9/30/35/40/50kW	10-16 (6-4AWG)	10(6AWG)	

Chart 3-2

The steps to assemble the battery plug connectors are listed as follows: a) Pass the cable through the terminal, as shown in Pic 3.3.



b) Put on the rubber ring, as shown in Pic 3.4.



Pic 3.4

#### c) Crimp the metal terminal, as shown in Pic 3.5.



d) Fasten terminal with a bolt, as shown in Pic 3.6.



e) Fasten the terminal with outer cover, as shown in Pic 3.7.



## 3.5 Grid connection and backup load connection

• Before connecting to the grid, a separate AC breaker must be installed between the inverter and the grid, and also between the backup load and the inverter. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current. Check the recommended values in the following tables according to local regulations in each country. The recommended specifications for AC breakers here are based on the Max. Continuous AC passthrough current of inverter, you can also choose the AC breaker of backup side according to the actual total operating current of all the backup loads. In final installation, breaker certified according to AS60947.3 shall be installed with the equipment.

• There are three terminal blocks with "Grid" "Load" and "GEN" markings. Please do not misconnect input and output connectors.

Model Recommended AC breaker			
29.9/30/35/40/50kW 240A			
AC Breaker for grid			

#### AC Breaker for backup load

Model	Recommended AC breaker	
29.9/30/35/40/50kW	240A	

#### Note:

In final installation, breaker certified according to IEC 60947-1 and IEC 60947-2 shall be installed with the equipment.

All wiring must be performed by a qualified personnel.It is very important for system safety and efficient operation to use appropriate cable for AC input connection. To reduce risk of injury, please use the proper recommended cable as below. There are two tables below, the first table recommends cable specifications based on bypass current(Max.Continuous AC passthr ough), and the second table is based on Max.Three-phase Unbalanced Output Current.

Grid connection and backup load connection (Copper wires) (bypass)

	Model	Wire Size	Cross section(mm <sup>2</sup> )	Torque value(max)
29.9/30/35/40/50kW 4/0AWG 95 28.2Nm	29.9/30/35/40/50kW	4/0AWG	95	28.2Nm

Grid connection and backup load connection (Copper wires)

Model	Wire Size	Cross section(mm <sup>2</sup> )	Torque value(max)
29.9/30/35kW	6AWG	10	12.4Nm
40kW	4AWG	16	12.4Nm
50kW	2AWG	25	16.9Nm

Chart 3-3 Recommended Size for AC wires

#### Please follow below steps to implement Grid, load and Gen port connection:

- 1. Before making Grid, load and Gen port connection, be sure to turn off AC breaker or disconnector first.
- Strip the insulation of AC wires by about 10mm, insert AC wires according to polarities indicated on the terminal block and tighten the terminals. Be sure to connect corresponding N wires and PE wires to related terminals as well.







Be sure that AC power source is disconnected before attempting to wire it to the unit.

3. Make sure all the wires are securely and completely connected.

4. Some appliances, such as air conditioners and refrigerators, may need a time delay before recconneting them after a power outage. This delay allows the refrigerant gas to stabilize and prevents potential damage. Check if your appliance has a built-in time-delay function before connecting it to our inverter. Examples of appliances that may require a delay include: Air conditioners: Balancing refrigerant gas.

Refrigerators: Stabilizing the compressor.

Freezers: Allowing the cooling system to balance.

Heat pumps: Protecting against power fluctuations.

This inverter will protect your appliances by triggering an overload fault if no time delay is present. However, internal damage may still occur. Refer to the manufacturer's documentation for specific time-delay requirements.

# 3.6 PV Connection

The PV modules used to connected to this inverter shall be Class A rating certified according to IEC 61730.

Before connecting to PV modules, please install a separately DC circuit breaker between inverter and PV modules. It is very important for system safety and efficient operation to use appropriate cable for PV module connection.



To avoid any malfunction, do not connect any PV modules with possible leakage current to the inverter. For example, grounded PV modules will cause leakage current to the inverter. When using PV modules, please ensure the PV+ & PV- of solar panel is not connected to the system ground bar.



It is requested to use PV junction box with surge protection. Otherwise, it will cause damage on inverter when lightning occurs on PV modules.

# 3.6.1 PV Module Selection:

When selecting proper PV modules, please be sure to consider below parameters:

1) Open circuit Voltage (Voc) of PV modules can not exceed max.PV Input Voltage of inverter.

2) Open circuit Voltage (Voc) of PV modules should be higher than min.PV Input Voltage of inverter.

Inverter Model	Inverter Model 29.9kW 30kW 35kW		40kW	50kW
PV Input Voltage	600V (180V-1000V)			
PV Array MPPT Voltage Range	150V-850V			
No. of MPP Trackers	3 4		4	
No. of Strings MPP Tracker		2+2+2 2+2+2		+2+2

Chart 3-5

#### 3.6.2 PV Module Wire Connection:

- 1. Switch the Grid Supply Main Switch(AC)OFF.
- 2. Switch the DC lsolator OFF.
- 3. Assemble PV input connector to the inverter.



#### Safety Hint:

Before connection, please make sure the polarity of PV array matches the "DC+" and "DC-" symbols.



#### Safety Hint:

Before connecting to inverter, please make sure that the open circuit voltage of PV strings haven't exceeded the max.PV input voltage of the inverter.



#### Note:

This inverter complies with IEC 62109-2 clause 13.9 for earth fault alarm monitoring. If an Earth Fault Alarm occurs, the inverter will not connect to the grid and will report an error F04 on its LCD. At the same time, the buzzer will sound. For the machine installed with Wi-Fi/GPRS, the alarm informa on can be seen on the corresponding monitoring website, and can also be received by the APP on the mobile phone.

Pic 5.2 DC- female connector



#### Safety Hint:

Please use approved DC cable for PV system.

Cable type	Cross section (mm <sup>2</sup> )	
cable type	Range	Recommended value
Industry generic PV cable (model: PV1-F)	2.5-4 (12-10AWG)	2.5(12AWG)



The steps to assemble the PV connectors are listed as follows: a) Strip the insulation of the PV wire by 7 mm, disassemble the cap nut of the connetctor, thread one PV wire through the cap nut of the connector (see Pic 5.3). Repeat this operation with all the PV wires, paying special attention to the polarity of the connector.



b) Crimping metal terminals with crimping pliers , as shown in Pic 5.4.



c) Insert the contact pin to the top part of the connector and completely tighten the cap nut to the top part of the connector, as shown in Pic 5.5.



d) Finally insert the PV connectors into the positive and negative PV inputs of the inverter, as shown in Pic 5.6.



#### Warning:

When operating the PV strings, be aware that sunlight exposure can generate high voltages in the PV strings. Avoid contact with exposed electrical connecters or terminals to prevent electrical shock or injury. For safety, it is best to operate the PV strings at night or when PV modules are not exposed to sunlight. If daytime operation is necessary, cover the PV modules to minimize sunlight exposure and prevent high voltage generation. Remember to turn off the DC breaker or switch before performing any maintenance or adjustments. Do not turn off the DC breaker or switch when high voltage or high current is present to avoid damage or hazards. Prioritize personal safety.



#### Warning:

Please use its own DC power connector from the inverter accessories. Do not interconnect the connectors of different manufacturers. The Isc current of PV modules should not exceed the Max.PV Isc current of this inverter. If exceeds, it may damage the inverter and is not covered by Deye's warranty.

# 3.7 Meter or CT installation

There are three selectable installation methods to measure the power consumption or to ensure zero power export to grid. The default installation method is to use the CTs (300A/5A) that come with the packaging box. When the distance between the AC distribution box and the hybrid inverter exceeds 10 meters, which means that the wire length of the CT needs to exceed 10 meters, it is recommended to use a smart meter instead of three CTs. In addition, in a parallel system, if the current to be measured is greater than 300 A, the default three CTs also need to be replaced with smart meters or larger CTs. Please contact the Deye support team to confirm which specification of CT or smart meter to use.



\*Note: When taking power from the utility grid, if the grid power displayed on the LCD screen is indeed negative, please adjust the installation direction of the CTs.

#### 3.7.2 Meter connection without CTs

There are two kinds of smart meter, one is passthrough smart meter, and the other is Mutual inductance smart meter with CTs. The smart meter brands that Deye inverters have been matched with include CHINT and Eastron, The recommended models here are not all compatible models, It is recommended to purchase smart meter from authorized distributors of Deye, otherwise it may not be able to be used due to communication mismatch. The definition of the "Meter" port can be found in the Appendix part which is in the end of this user manual.









#### **Meter connection**





# 3.8 Earth Connection(mandatory)

Ground cable shall be connected to ground plate on grid side, this prevents electric shock if the original protective conductor fails.



Earth Connection (Copper wires) (bypass)

Model	Wire Size	Cross section(mm <sup>2</sup> )	Torque value(max)
29.9/30/35/40/50kW	0AWG	50	28.2Nm

#### Earth Connection (Copper wires)

Model	Wire Size	Cross section(mm <sup>2</sup> )	Torque value(max)
29.9/30/35kW	6AWG	10	12.4Nm
40kW	4AWG	16	12.4Nm
50kW	4AWG	16	16.9Nm

The conductor should be made of the same metal as the phase conductors.



#### Warning:

Inverter has built-in leakage current detection circuit, The type A RCD can be connected to the inverter for protection according to the local laws and regulations. If an external leakage current protection device is connected, its operating current must be equal to 10mA/KVA or higher, for this series of inverter it should be 500mA or higher, otherwise inverter may not work properly.

# 3.9 Data logger connection

For the configuration of data logger, please refer to the user manual of data logger. Wi-Fi plug is not the only option, If the installation location does not have Wi-Fi signal or the signal is weak, you can also choose a data logger that communicates via other interfaces.

For WIFI configuration, please check the manual of "Wi-Fi-Plug configuration manual".

For web monitoring, please visit: https://www.deyecloud.com.

For mobile monitoring, please scan the QR code to down load the APP.





Scan QR code to download APP

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# 3.10 Communication Connection

#### 1.BMS

Please connect the cable to BMS CAN port to realize BMS communication. Otherwise, BMS communication may fail. Please refer to Annex I for the interface pin definition of BMS RJ45 port.

#### 2.DRM (Only DRM0 is available)

In Australia and New Zealand, the inverter supports the demand response modes as specified in the standard AS/NZS 4777. Please refer to Annex I for the interface pin definition of DRM RJ45 port.



#### 3.11 Wiring diagram with neutral line grounded

## 3.12 Typical application diagram of on-grid system



#### 3.13 Typical application diagram of diesel generator



**3.14 Three phase parallel connection diagram** Note: For the parallel system, the lead-acid battery and 'No Batt' mode are not supported. All inverters connected in parallel must be the same model. Please use lithium battery which is on the "Deve Approved Battery list".



# 4. OPERATION

#### 4.1 Power ON/OFF

Once the system has been properly installed and the battery is connected to the inverter, follow the steps below to turn on the inverter:

- 1. Turn all the breakers of the installation on.
- 2. Turn on the DC switch of the inverter and the power button of battery (If there is one battery installed at the system), no matter the order.

3. Press the ON/OFF button (located on the left side of the inverter case) to turn on the inverter. S. Fress the ON/OFF button (located on the left side of the inverter Case) to turn on the inverter.
When a system connected to either PV or Grid (without battery) is switched on, the LCD will still be lighted up displaying "OFF". In this situation, after switching ON/OFF button on, select "NO batt" at the inverter settings to make the system work.
When turning off the inverter, please follow the following steps:
Turn off the AC breakers on Grid port, Load port and GEN port.
Press the ON/OFF button of hybrid inverter and turn off the DC breaker on battery side, turn off the battery.

- off power button of the battery.
- 3. Switch off the DC switch.

NOTE: Choose the correct country code. (refer to section 5.8 of this manual) Notice: Different distribution network operators in different countries have different requirements regarding grid connections of PV grid connected inverters. Therefore, it's very important to make sure that you have selected the correct country code according to requirements of local authority. Please consult qualified electrical engineer or personnel from electrical safety authorities about this.

#### 4.2 Operation and Display Panel

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes four indicators, four function keys and a LCD display, indicating the operating status and input/output power information.



L	ED Indicator	Messages
DC	LED Indicator       DC     Green led solid light       AC     Green led solid light       Normal     Green led solid light	PV Connection normal
AC	Green led solid light	Grid Connection normal
Normal	Green led solid light	Inverter operating normal
Alarm	Red led solid light	Malfunction or warning

#### Chart 4-1 LED indicators

Function Key	Description
Esc	To exit setting mode
Up	To go to previous selection
Down	To go to next selection
Enter	To confirm the selection

#### Chart 4-2 Function Buttons

# 5. LCD Display Icons

#### 5.1 Main Screen

The LCD is touchscreen, below screen shows the overall information of the inverter.



1.The icon at the center of the screen indicates whether the system is under normal operation or not, displaying "ON" for normal status or displaying a code like "Comm./F01-F64" for communication errors or other errors. Please refer to the Error code list of alarms and errors in chapter 8 to find out solutions about the error.

2.At the top-center of the screen is the date and local time that must be set during commissioning.

3.System Setup Icon, Press this set button,you can enter into the system setup screen which including Basic Setting, Battery Setting , Grid Setting, System Work Mode, Generator Port Use, Advanced Function and Device info.

4.The main screen includes the icons for PV(left up), grid (right up), load (right bottom) and battery (left bottom). It also displays the energy flow direction by moving dots. When the power is approaching to a high level, the color on the panels will change from green to red, showing vividly the system status on the main screen.

Some clarifications about the system status are as follows:

-PV power will always be positive.

-In single inverter system, load power will always be positive. In a parallel system, the load power may be negative, which means that the other inverters supply power to this inverter through the load port.

-A negative Grid power means energy being exported to the grid (sold), whereas positive means energy being imported form the grid (purchased).

-Negative battery power means charge, positive means discharge.

# 5.1.1 LCD operation flow chart



# 5.2 Detail page

Click the icons on main screen of LCD display, you can enter the detail pages of "Solar", "Inverter","Load","Grid" and "Batt".

Solar	This is Solar Panel detail page.
PV1-V: 286V         PV1-I: 5.5A         PV1-P: 1559W         Image: Constraint of the system         Image: Constrainton of the system         Image: Constraint of t	<ol> <li>Solar Panel Generation.</li> <li>Voltage, Current, Power for each MPPT.</li> <li>Daily and total PV production.</li> </ol>
Power: 1560W Total =12.00 KWH Energy	Press the "Energy "button will enter into the power curve page.
1166w         1244w         -81w         ①           50Hz         50Hz         50Hz         50Hz           L1N: 221v         0w         L1N: 222v         0.8A         L1N: 222v         0.1A           L2N: 229v         1166w         L3N: 229v         0.9A         L3N: 223v         0.1A           L3N: 225v         0w         HM:         LD:         -30W         -30W           21w         0w         24W         -26W         AC_T:           0w         0w         0W         0W         0W         0W           150V         150V         -0.41A         0.41A         0.0A         0.0A         0.0A           27.0C         27.0C         0.0A         0.0A         0.0A         0.0A	<ul> <li>This is Inverter detail page.</li> <li>DC/AC Inverter module: Voltage, Current, Power of each Phase. AC-T: Temperature near DC/AC inverter module.</li> </ul>
Load Power: 55W Today=0.5 KWH Total =1.60 KWH L1: 220V P1: 19W L2: 220V P2: 18W L3: 220V P3: 18W Energy	<ol> <li>This is Load detail page.</li> <li>Load Power.</li> <li>Voltage, Power for each Phase.</li> <li>Daily and total Load consumption .</li> <li>When you check "Selling First" or "Zero export to Load" on system work mode page, the information on this page is about backup load which connect on Load port of hybrid inverter.</li> <li>When you check "Zero export to CT" on system work mode page, the information on this page is including backup load and home load.</li> <li>Press the "Energy " button will enter into the power curve page.</li> </ol>
Grid	This is Grid detail page.
Stand by 0W         BUY Today=2.2KWH         3           0.0Hz         Total =11.60 KWH         SELL         SELL         Today=0.0KWH         Total =8.60 KWH         SELL         Total =8.60 KWH         SELL         Total =8.60 KWH         SELL         Total = 8.60 KWH         SELL         SELL <td><ol> <li>Status, Power, Frequency.</li> <li>L: Voltage for each Phase CT: Power detected by the external current sensors or smart meter. LD: Power detected using internal sensors on AC grid in/out port.</li> <li>BUY: Energy from Grid to Inverter, SELL: Energy from Inverter to grid.</li> <li>Press the "Energy " button will enter into the power curve page.</li> </ol></td>	<ol> <li>Status, Power, Frequency.</li> <li>L: Voltage for each Phase CT: Power detected by the external current sensors or smart meter. LD: Power detected using internal sensors on AC grid in/out port.</li> <li>BUY: Energy from Grid to Inverter, SELL: Energy from Inverter to grid.</li> <li>Press the "Energy " button will enter into the power curve page.</li> </ol>

			Li-BMS	
				LiBms1: Deye-H
Batt			Battery Voltage: 629.5	/ Battery capacity :100AH
			Battery Current: 0.0A	Battery Charge Voltage :691
Battery 1	Battery 2		Battery Temp: 27.0C	Charge current limit :100A
Stand by	Stand by		SOC :46% SOH :1009	6 Discharge current limit :1004
SOC: 46%	SOC: 0%		Battery SW: 0×1004	Alarms: 0×8000 0×0000
			Battery HW: 0×3001	Request Force Charge
U:631.7V	U:0.0V			
I-0 09A	I:0 00A			
			Li-BMS	
Power: -50W I	Power: 0W			LiBms2: Not matched
Temp:27.0C	Temp:-100.0C	Li-BMS	Battery Voltage: 0.0V	Battery capacity :0AH
			Battery Current: 0.0A	Battery Charge Voltage :0.0
			Battery Temp:-100.0C	Charge current limit :0A
s is Battery detail p	page.		SOC :0%	Discharge current limit :0A
	CE CE			Alarms: 0×0000 0×0000
	JUE			
ick the "Li-BMS" bu	itton on the lower ri	ght corner of		
ittery detail page, y	you can enter the BN	IS page.		
			Press the "Dowr	" button, you can enter
2	and Calar 0		LiBms2 detail pag	ge

# 5.3 Curve Page-Solar & Load & Grid

In the main screen of LCD display, click the icons of "Solar", "Grid" and "Load", you can enter the detail pages of Solar power, Grid power and Load consumption. Click the "Energy" button on the lower right corner of these detail pages, you can enter the curve page. Using PV as an example for illustration below.







Solar power curve for daily, monthly, yearly and total can be roughly checked on the LCD, for more accuracy power generation, please check on the monitoring system. Click the up and down buttons below the LCD screen to view the power curves of different time periods. The operation of checking the grid power and load power is similar to the above operation.

#### 5.4 System Setup Menu



#### 5.5 Basic Setting Menu





1. Click the down arrow on the left side of the "Basic Set1" page to enter the "Basic Set2" page;

2. On the "Basic Set2" page, you can set the display language of the LCD screen as needed. Click the "UP" and "DOWN" buttons below the LCD screen to switch language options. The current available options are: English, German, Polish, Hungarian, Spanish, Czech, Ukrainian.

3. After switching to the desired language, click on the check mark icon in the bottom right corner of the page to save the settings.

Note: If the current LCD screen does not have a Basic Set2 page, or if the language option on the Basic Set2 page does not include the language you need to set, please contact the after-sales support team to update the HMI firmware and language firmware package of the inverter. After the update is completed, follow the above steps to complete the setup.

#### 5.6 Battery Setting Menu



Batt Capacity: Reserved.

**Use Batt V:** Use battery voltage for all battery related settings.

Max. A charge/discharge: Max battery charge/discharge current(0-50A for 29.9/30/35/40/50kW model).

For AGM and Flooded, we recommend Ah battery size x 20%= Charge/Discharge amps.

. For Lithium, we recommend Ah battery size x 50% = Charge/Discharge amps.

. For Gel, follow manufacturer' s instructions.

**No Batt:** tick this item if no battery is connected to the system.

**Parallel bat1&bat2:** If a set of batteries are connected to both BAT1 and BAT2 simultaneously, this function needs to be enabled.

**Gen Force:** When the generator is connected, it is forced to start the generator without meeting other conditions.



#### This is Grid Charge, you need select. (2)

**Start =30%:** When battery SOC or voltage drop to this set value, inverter will start the generator connected to the grid port automatically to charge the battery.

A = 50A: maximum charging current when only use the power fed from the grid port of inverter as the power source, which means using the power of grid or the power of generator connected to the grid port.

**Grid Charge:** It's allowed to use power fed from the grid port, which includes grid or generator connected to the grid port, to charge the battery.

**Grid Signal:** When a generator is connected to the grid port of hybrid inverter, this 'Grid signal' can be used to control the dry contact to start or stop the generator.

#### This is Battery Setup page.



**Start =30%:** Percent SOC below 30% system will AutoStart a connected generator to charge the battery bank.

**A** = **50A:** The maximum charging current that the generator can support.

**Gen Charge:** Use the power of diesel generator to charge the battery.

**Gen Signal:** The normally open relay will close when the battery SOC or voltage drop to the set value of "Start".

**Gen Max Run Time:** It indicates the longest time Generator can run in one day, when time is up, the Generator will be turned off. 24H means that it does not shut down all the time.

**Gen Down Time:** It indicates the rest time of the Generator before the inverter start it again.

01/19/2024 01:23:02 PM Fri	When the "GEN signal" is active, the generator icon will appear on the main screen of inverter LCD display.
Generator           Power:         6000W         Today=10 KWH           Total         =10 KWH           V_L1:         230V         P_L1:           V_L2:         230V         P_L2:           V_L3:         230V         P_L3:	Click the generator icon on the main screen, you can enter the 'Generator' detail page. The information contained on this page is as follows: (1) How much power is using from generator; (2) How much energy has used from generator in today or in total; (3) The output voltage and power on each phase of generator.
Battery Setting         Lithium Mode       00         Shutdown       10%         Low Batt       20%         Restart       40%	When the "Lithium" mode is selected, the content on the "Batt Set 3" page is shown in the figure on the left. Lithium Mode: This is the BMS communication protocol code which can be confirmed on the "Deye Approved Battery list" based on the battery model you are using. Shutdown: Be valid in Off-grid mode, battery can discharge to this SOC, then the DC/AC inverter module of this inverter will be shut down and the solar power can only be used to charge the battery. Low Batt: Be valid in Off-grid mode, when the 'Grid charge' has been checked and the set arget battery SOC on 'Time of Use' page isn't less than the "Low Batt" value, the battery SOC will remain above the value of "Low Batt". <b>Restart</b> : Be valid in Off-grid mode, after the DC/AC inverter module of this inverter is shut down, the PV power can only be used to charge the battery. After the battery SOC has resumed to this "Restart" value, the DC/AC inverter module will restart to output AC power.
Battery Setting         Float V       536V         Shutdown       450V         Low Batt       470V         Restart       500V	When the "Use Batt V" mode is selected, the content on the "Batt Set 3" page is shown in the figure on the left. Float voltage: Battery full charge voltage. Shutdown : Be valid in Off-grid mode, battery can discharge to this voltage, then the DC/AC inverter module of this inverter will be shut down and the solar power can only be used to charge the battery. Low Batt : Be valid in On-grid mode, when the 'Grid charge' has been checked and the set target battery voltage on 'Time of Use' page isn't less than the "Low Batt" value, the battery voltage will remain above the value of "Low Batt". Restart : Be valid in Off-grid mode, after the DC/AC inverter module of this inverter is shut down, the PV power can only be used to charge the battery. After the battery voltage has resumed to this "Restart" value, the DC/AC inverter module will restart to output AC power.

Battery Type	Absorption Stage	Float Stage	Equalization Voltage (every 30 days 3hr)			
Lithium	Follo	Follow its BMS voltage parameters				

#### 5.7 System Work Mode Setup Menu

#### System Work Mode 32000 Max Solar Power Selling First Work Zero Export To Load 🗸 Solar Sell Mode1 Zero Export To CT 🗸 Solar Sell Max Sell Power 32000 Zero-export Power 20 BattFirst LoadFirst $\checkmark$ Grid Peak Shaving 28000 Power

#### Work Mode

Selling First: This Mode allows hybrid inverter to sell back any excess power produced by the solar panels to the grid. If time of use is active, the battery energy also can be sold into grid.

The PV energy will be used to power the load and charge the battery, then the excess will flow to grid.

- Power source priority for the load is as follows:
- 1. Solar Panels.

 Batteries (when the actual battery SOC is higher than the target SOC).
 Grid.

Max Solar Power: the maximum DC input power allowed.

Zero Export To Load: Hybrid inverter will only provide power to the backup load connected. The hybrid inverter will neither provide power to the home load nor sell power to grid, if the "solar sell" behind is not enabled. The built-in CT will detect power flowing back to the grid and will reduce the power of the inverter only to supply the backup load and charge the battery. Load consumption=Backup load.



Zero Export To CT: Hybrid inverter will not only provide power to the backup load connected but also give power to the home load connected. If PV power and battery power is insufficient, it will take grid energy as supplement. The hybrid inverter will not sell power to grid, if the "solar sell" behind is not enabled. In this mode, external CTs or smart meter must be installed. For the installation method of CTS or smart meter, please refer to the section 3.7. The external CTs or smart meter will detect power flowing back to the grid and will reduce the power of the inverter only to supply the backup load, home load and charge the battery. Load consumption=Backup load+home load.





Note:

Customer can only use export limit control function by CT or meter.

**Solar Sell:** "Solar sell" is selectable for Zero export to load or Zero export to CT. When activating it, the surplus of the energy generated by the PV can be sold back to grid. When it is active, the energy generated by the PV array will first power the loads or charge the battery, and then export to grid.

Max. sell power: Maximum power allowed to flow to grid.

Zero-export Power: This parameter will ensure the zero-export by taking from the grid some small amount of energy that has been set with this value. It is recommended to set it as 20-100W to ensure the hybrid inverter won' t feed power to grid.

**Energy Pattern:** Priority of PV power usage. When "Grid charge" is enabled, the default energy pattern is "Load First", this setting will be invalid.

Batt First: PV power is firstly used to charge the battery, and the excess power will be used to power the load. If PV power is insufficient, grid will make supplement for battery and load simultaneously.

Load First: PV power is firstly used to power the load, and the excess power will be used to charge the battery. If PV power is insufficient, Grid will provide power to load.

**Grid Peak-shaving:** when it is active, grid output power will be limited within the set value. If the grid peak-shaving power plus PV power plus battery power cannot meet the power consumption of the load after peak-shaving, the grid peak-shaving will be invalid, and the power taken from the grid can exceed this set value.

System Work Mode							
Grid Charge	Gen		<mark>/</mark> Time Time	Batt	Work		
		00:00	05:00	32000	160V	Mode2	
		05:00	08:00	32000	160V		
$\checkmark$		09:00	10:00	32000	160V		
$\checkmark$		10:00	15:00	32000	160V		
$\overline{\checkmark}$		15:00	18:00	32000	160V		
		18:00	00:00	32000	160V		



#### System Work Mode 🗸 Time Of Use Grid Charge Gen Power Batt me Work 00:00 05:00 32000 80% Mode2 32000 05:00 08:00 40% 10:00 40% 08:00 32000 15:00 32000 80% 10:00 15:00 18:00 32000 40% 18:00 00:00 32000 35%



Time of use: it is used to program when to use grid or generator to charge the battery, and when to discharge the battery to power the load. Only tick "Time Of Use" then the follow items (Grid, charge, time, power etc.) will take effect.

**Note:** when in selling first mode and click time of use, the battery power can be sold into grid.

Grid Charge: uses the grid to charge the battery in the selected period of time.

Gen charge: utilize diesel generator to charge the battery in the selected period of time.

Time: real time, from 0:00 to 0:00 the next day

Note: For more flexible and controllable use of batteries, it is recommended to enable the "Time Of Use" function.When the inverter is operating in on-grid mode and "Time Of Use" is not enabled, the inverter can charge normally, but only discharge to provide the inverter's self-consumption power, without discharging to power the loads.

Power: Max. discharge power of battery allowed.

Batt(V or SOC %): The target value of battery voltage or SOC during the current time period. If the actual SOC or voltage of the battery is lower than the target value, the battery needs to be charged. If there is a energy source like solar power or grid, the battery will be charged; If the actual SOC or voltage of the battery is higher than the target value, the battery can discharge, and when the solar power is not enough to power the load or the "Selling First "is enabled, the battery will discharge.

Assuming that at the end of the previous time period, the actual battery level reaches or approaches the target value of the previous time period.

#### For example

During 00:00-05:00,

if battery SOC is lower than 80%, it will use grid to charge the battery until battery SOC reaches 80%. **During 05:00-08:00,** 

if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%. At the same time, if battery SOC is lower than 40%, then grid will charge the

#### battery SOC to 40%. During 08:00-10:00,

if battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

#### During 10:00-15:00,

If battery SOC is lower than 80%, hybrid inverter will charge the battery until the SOC reaches 80%. If the PV power is sufficient, the battery can be charged to 100%.

#### During 15:00-18:00,

when battery SOC is higher than 40%, hybrid inverter will discharge the battery until the SOC reaches 40%.

#### During 18:00-00:00,

when battery SOC is higher than 35%, hybrid inverter will discharge the battery until the SOC reaches 35%.

It allows users to choose which day to execute the setting of "Time of Use". For example, the inverter will execute the time of use page on Mon/Tue/Wed/Thu/Fri/Sat only.

#### 5.8 Grid Setting Menu 5.8.1 Commissioning Procedure

If all physical connection is checked ok, please follow the steps below.

1.Turn on AC circuit breaker.

- 2. Turn on DC circuit breaker on PV strings and battery.
- 3.Turn on circuit breaker on battery pack.
- 4.Turn on DC switch on the inverter
- 5. Check the inverter status by inverter indicators and battery status by battery indicators.

#### 5.8.2 Grid Standard Selection



**IT system:** If the grid system is IT system, then please enable this option. All the live lines of IT system are insulated from ground, and the neutral point of the IT system is grounded through high impedance or not grounded (as shown in the following figure).



#### Default volt-watt settings for different regions are shown in the following table:

Region	Default value	Vw <sub>1</sub>	Vw1-ch	Vw <sub>2</sub>	Vw2-ch
Australia A	Voltage	253V	207V	260V	215V
Australia A	Inverter maximum active power output level(P) % of Srated	100%	20%	20%	100%
Australia B	Voltage	250V	195V	260V	215V
	Inverter maximum active power output level(P) % of Srated	100%	0%	20%	100%
	Voltage	253V	207V	260V	215V
Australia C	Inverter maximum active power output level(P) % of Srated	100%	20%	20%	100%
	Voltage	242V	216V	250V	224V
New Zealand	Inverter maximum active power output level(P) % of Srated	100%	20%	20%	100%

Default volt-var settings for different regions are shown in the following table:

Region	Default value	Vv <sub>1</sub>	Vv <sub>2</sub>	Vv <sub>3</sub>	Vv4
	Voltage	207V	220V	240V	258V
Australia A	Inverter maximum active power output level(P) % of Srated	44%supplying	0%	0%	60%absorbing
Australia B	Voltage	205V	220V	235V	255V
	Inverter maximum active power output level(P) % of Srated	30%supplying	0%	0%	40%supplying
	Voltage	215V	230V	240V	255V
Australia C	Inverter maximum active power output level(P) % of Srated	44%supplying	0%	0%	60%supplying
	Voltage	207V	220V	235V	244V
New Zealand	Inverter maximum active power output level(P) % of Srated	60%supplying	0%	0%	60%supplying

Grid Setting/Connect								
Normal connect		Normal Ramp rate	10s					
Low frequency	48.00Hz	High frequency	51.50Hz	Grid				
Low voltage	185.0V	High voltage	265.0V	Set2				
Reconnect after	trip Re	connect Ramp rate	36s					
Low frequency	48.20Hz	High frequency	51.30Hz					
Low voltage	187.0V	High voltage	263.0V					
	ime	60s PF	1.000					

Normal connect: The allowed grid voltage/frequency range when the inverter operates normally. Normal Ramp rate: It is the startup power ramp.

Reconnect after trip: The allowed grid voltage /frequency range for the inverter connects the grid after the inverter trip from the grid. Reconnect Ramp rate: It is the reconnection power ramp.

Reconnection time: The waiting time for the inverter connects the grid again after tripping. PF: Power factor, which is the ratio of active power to apparent power in AC circuits and can be used to adjust the output active power and reactive power of inverter.

	Grid Setting/IP Protection										
	Over voltage U>(10 min. running mean)								260.0V		
	HV3	265.0V				HF3	51.50Hz			Grid	
(1	HV2	265.0V		0.10s		HF2	51.50Hz		0.10s	Set3	
	HV1	265.0V		0.10s		HF1	51.50Hz		0.10s		
	LV1	185.0V		0.10s			48.00Hz		0.10s		
	LV2	185.0V		0.10s			48.00Hz		0.10s		
	LV3	185.0V					48.00Hz				

Grid Setti	ng/F(W	)		
	F(W)			
Over frequency	/	Droop F	40%PE/Hz	Grid
Start freq F	50.20Hz	Stop freq F	51.5Hz	Set4
Start delay F	0.00s	Stop delay F	0.00s	
Under frequen	су	Droop F	40%PE/Hz	$\overline{\bigcirc}$
Start freq F	49.80Hz	Stop freq F	49.80Hz	
Start delay F	0.00s		0.00s	

HV1: Level 1 overvoltage protection point; HV2: Level 2 overvoltage protection point; HV3: Level 3 overvoltage protection point; LV1: Level 1 undervoltage protection point; LV2: Level 2 undervoltage protection point; LV3: Level 3 undervoltage protection point; HF1: Level 1 over frequency protection point;

**HF2:** Level 2 over frequency protection point; **HF3:** Level 3 over frequency protection point.

**LF1:** Level 1 under frequency protection point; **LF2:** Level 2 under frequency protection point; **LF3:** Level 3 under frequency protection point.

**F(W):** It's used to adjust the output active power of inverter according to the grid frequency.

**Droop F:** percentage of nominal power per Hz For example, "Start freq F=50.2Hz, Stop freq F=51.5, Droop F=40%PE/Hz" when the grid frequency reaches 51.2Hz, the inverter will decrease its active power at Droop F of 40%. And then when grid system frequency is less than 50.1Hz, the inverter will stop decreasing output power.

For the detailed setup values, please follow the local grid code.



V(W): It is used to adjust the inverter's active power according to the set grid voltage.

V(Q): It is used to adjust the inverter's reactive power according to the set grid voltage.

These two functions are used to adjust inverter's output power (active power and reactive power) when grid voltage changes.

Lock-in/Pn 5%: When the inverter active power is less than 5% rated power, the V(Q) mode will not take effect. Lock-out/Pn 20%: If the inverter active power is increasing from 5% to 20% rated power, the V(Q) mode will take effect again.

For example: V2=110%, P2=80%. When the grid voltage reaches 110% of the rated grid voltage,

inverter will reduce its active power output to 80% of the rated power.

For example: V1=94%, Q1=44%. When the grid voltage reaches 94% of the rated grid voltage,

inverter will output reactive power that accounts for 44% of the rated power.

For the detailed setup values, please follow the local grid code.



 $\begin{array}{l} \textbf{P(Q): It is used to adjust the output reactive power of inverter according to the set active power. \\ \textbf{P(PF): It is used to adjust the PF of inverter according to the set active power. \\ For the detailed setup values, please follow the local grid code. \end{array}$ 

Lock-in/Pn 50%: When the output active power of inverter is less than 50% of inverter's rated power, it won't enter the P(PF) mode.

Lock-out/Pn 50%: When the output active power of inverter is higher than 50% of inverter's rated power, it will enter the P(PF) mode.

**Note :** only when the grid voltage is equal to or higher than 1.05 times of the rated grid voltage, then the P(PF) mode will take effect.



**Reserved:** This function is reserved. It is not recommended.



After setting grid parameters, please select "Lock out all changes" and enter password. If the engineer does not know the password, please contact your distributor.

#### 5.8.3 Grid Parameter Check

After steps above, customers can see firmware version on main page grid parameters in grid settings on LCD.

#### 5.9 Generator Port Use Setup Menu



#### GEN PORT USE



#### **GEN PORT USE**



Generator input rated power: allowed Max. power from diesel

generator. GEN connect to grid input: connect the diesel generator to the grid input port. Smart Load Output: Use the GEN port as an AC output port, and

the load connected to this port can be controlled on/off by the hvbrid inverter.

e.g. ON: 100%, OFF: 95%: When the battery bank SOC reaches 100%, Smart Load Port will switch on automatically and power the load connected. When the battery bank SOC < 95%, the Smart Load Port will switch off automatically.

#### Smart Load OFF Batt

 Battery SOC or voltage at which the Smart load will switch off. Smart Load ON Batt

 Battery SOC or voltage at which the Smart load will switch on. On Grid always on: When "on Grid always on" is checked, the smart load port will always keep switching on if hybrid inverter is operating in on-grid mode.

Micro Inv Input: Use the GEN port as an AC couple input port, which can be connected with micro-inverter or other Grid-Tied inverter

\*Micro Inv Input OFF: When the battery SOC or voltage rise to this set value and the hybrid inverter is operating in off-grid mode, the frequency of GEN port of hybrid inverter will be raised to 'AC Couple Frz High' to trip the Grid-tied inverter. It's invalid in on-grid mode.

\*Micro Inv Input ON: When the battery SOC or voltage drops below this set value, the relay on GEN port of hybrid inverter will be switched on, then the Grid-Tied inverter will generate power and feed into hybrid inverter.

AC Couple Frz High: If choosing "Micro Inv input", as the battery SOC reaches gradually setting value (OFF), during the process, the microinverter output power will decrease linear. When the battery SOC equals to the setting value (OFF), the system frequency will become the setting value (AC couple Frz high) and the Microinvert er will stop working.

Ml export to Grid cutoff: Stop exporting power produced by the microinverter or Grid-Tied inverter to the grid.

\*Note: Micro Inv Input OFF and On is valid for some certain FW version only

#### 5.10 Advanced Function Setup Menu



**Solar Arc Fault ON:** This function is only applicable to the US market and customized customers.

System selfcheck: Disable. this is only for factory.

Gen Peak-shaving: Limit the maximum output power of the generator to the set rated power on "GEN PORT USE" page, the rest of power consumption will be provided by inverter to ensure that the generator will not overload.

**DRM:** Demand response mode, receive external commands for active power scheduling and reactive power scheduling.

Backup Delay: When the grid cuts off, the inverter will output power after the set time.

For example, backup delay: 600s. the inverter will give output power after 600s when the grid cuts off.

Note: for some old FW version, this function is not available.

Signal island mode: If "Signal island mode" is checked and When inverter is in off-grid mode, the relay on the Neutral line of load port will switch on, then the N line of load port will bind to ground.



Asymmetric phase feeding: When the loads connected to the Load port have an unbalanced distribution on the three phases and the inverter is working in on-grid mode, enabling this function will ensure an equal power absorption from the three phases of grid.



**Parallel:** Enable this function when several same model hybrid inverters are connecting in parallel.

Master: Select any hybrid inverter in the parallel system as the master inverter, and the master inverter needs to manage the working mode of the parallel system.

**Slave:** Set the other inverters managed by the master inverter as slave inverter.

**Modbus SN:** The Modbus address of each inverter, should be different.

**Ex\_Meter For CT:** when using zero-export to CT mode, the hybrid inverter can select EX\_Meter For CT function and use the different meters.e.g.CHNT and Eastron.

## 5.11 Device Info Menu



## 6. Mode Mode I:Basic



#### Mode II: With Generator



**Note:** Generator and Grid can't power the inverter in the same time, when the inverter is operating in on-grid mode, the relay on the GEN port of inverter will alway be open.

# Mode III: With Smart-Load



# Mode IV: AC Couple



The 1st priority power of the system is always the PV power, then 2nd and 3rd priority power will be the battery bank or grid according to the settings. The last power backup will be the Generator if it is available.

# 7. Warranty

As to Warranty terms, please refer to 《General Warranty Agreement - DEYE》.

Under the guidance of our company, customers return our products so that our company can provide service of maintenance or replacement of products of the same value. Customers need to pay the necessary freight and other related costs. Any replacement or repair of the product will cover the remaining warranty period of the product. If any part of the product or product is replaced by the company itself during the warranty period, all rights and interests of the replacement product or component belong to the company.

Factory warranty does not include damage due to the following reasons:

· Damage during transportation of equipment;

• Damage caused by incorrect installation or commissioning;

 $\cdot$  Damage caused by failure to comply with operation instructions, installation instructions or maintenance instructions;

· Damage caused by attempts to modify, alter or repair products;

• Damage caused by incorrect use or operation;

• Damage caused by insufficient ventilation of equipment;

• Damage caused by failure to comply with applicable safety standards or regulations;

 $\cdot$  Damage caused by natural disasters or force majeure (e.g. floods, lightning, overvoltage, storms, fires, etc.)

In addition, normal wear or any other failure will not affect the basic operation of the product. Any external scratches, stains or natural mechanical wear does not represent a defect in the product.

# 8. Troubleshooting

Perform troubleshooting according to the solutions in the table below. Contact the after-sales service if these methods do not work.

Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

• Inverter information like serial number, firmware version, installation date, fault time, fault frequency, etc.

• Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.

• Utility grid situation.

Error code	Description	Solutions
W01	Reserved	
W02	FAN_IN_Warn	<ol> <li>Check the operating status of the fan.</li> <li>If the fan is running abnormally, open the cover of the inverter to check the connection of the fan.</li> </ol>
W03	Grid_phase_warn	<ol> <li>Check the phase sequence connection of the power grid.</li> <li>Try to change the grid type, 0, 240/120.</li> <li>If there is still no solution to check the wiring at the grid end.</li> </ol>
W04	Meter_offline_warn	Meter communication failure Check whether the meter has successful communication and whether the wiring is normal.
W05	CT_WRONG_direction_warn	Check whether the arrow on CT's case point to the inverter or not , and check if the installation location of CTs are correct.
W06	CT_Notconnect_warn	Check whether the wires of CTs are connected correctly or not.
W07	FAN_OUT1_Warn	Check whether the FAN are connected correctly and operating normally.
W08	FAN_OUT2_Warn	Check whether the FAN are connected correctly and operating normally.
W09	FAN_OUT3_Warn	Check whether the FAN are connected correctly and operating normally.
W10	VW_activate	<ol> <li>Measure whether the grid port voltage is too high.</li> <li>Check whether the AC cable is too thin to carry current.</li> </ol>
W31	Battery_comm_warn	Abnormal battery communication 1. Check whether the BMS connection is stable. 2. Check whether the BMS data is abnormal.
W32	Parallel_comm_warn	Unstable parallel communication 1. Check the connection of the parallel communication line. Please do not wind the parallel communication line with other cables. 2. Check whether the parallel dip switch is on.
F01	DC_Inversed_Failure	Check the PV input polarity.
F02	DC_Insulation_Failure	Check whether the PV is grounded, secondly, check whether the impedance of the PV to the ground is normal.
F03	GFDI_Failure	<ol> <li>Check whether the PV modules are grounded.</li> <li>Check whether the impedance of the PV to the ground is normal, whether there is leakage current.</li> </ol>

Error code	Description	Solutions
F04	GFDI_Ground_Failure	Check whether the PV is grounded.
F05	EEPROM_Read_Failure	Restart the inverter 3 times and restore the factory settings.
F06	EEPROM_Write_Failure	Restart the inverter 3 times and restore the factory settings
F07	DCDC1_START_Failure	The BUS voltage can't be reached by PV or battery. 1. Switch off the DC switches and restart the inverter.
F08	DCDC2_START_Failure	The BUS voltage can't be reached by PV or battery. 1. Switch off the DC switches and restart the inverter.
F09	IGBT_Failure	Restart the inverter 3 times and restore the factory settings.
F10	AuxPowerBoard_Failure	<ol> <li>First check whether the inverter switch is open.</li> <li>Restart the inverter 3 times and restore the factory settings.</li> </ol>
F11	AC_MainContactor_Failure	Restart the inverter 3 times and restore the factory settings.
F12	AC_SlaveContactor_Failure	Restart the inverter 3 times and restore the factory settings.
F13	Working_Mode_Change	<ol> <li>When the grid type and frequency have changed it will report F13.</li> <li>When the battery mode has been changed to "No battery" mode, it will report F13.</li> <li>For some old FW version, it will report F13 when the system's work mode has been changed.</li> <li>Generally, this error will disappear automatically.</li> <li>If it remains the same, turn off DC and AC switches for one EEPROM_Write_Failure minute, then turn on the DC and AC switches.</li> </ol>
F14	DC_OverCurr_Failure	Restart the inverter 3 times and restore the factory settings.
F15	AC_OverCurr_SW_Failure	AC side over current fault 1. Please check whether the backup load power and common load power are within the range. 2. Restart and check whether it is normal.
F16	GFCI_Failure	Leakage current fault 1. Check the PV side cable ground connection. 2. Restart the system 2-3 times.
F17	Tz_PV_OverCurr_Fault	<ol> <li>Check the PV connection and whether the PV is unstable.</li> <li>Restart the inverter 3 times.</li> </ol>
F18	Tz_AC_OverCurr_Fault	AC side over current fault 1. Please check whether the backup load power and commonload power are within the range. 2. Restart and check whether it is normal.
F19	Tz_Integ_Fault	Restart the inverter 3 times and restore the factory settings.

Error code	Description	Solutions
F20	Tz_Dc_OverCurr_Fault	DC side over current fault 1. Check PV module connection and battery connection; 2. When in the off-grid mode, starting the inverter under a high power load may report F20. Please reduce the load power connected. 3. If it remains the same, turn off DC and AC switches for one minute, then turn on the DC and AC switches.
F21	Tz_HV_Overcurr_Fault	BUS over current 1. Check the PV input current and battery current setting. 2. Restart the system 2~3 times.
F22	Tz_EmergStop_Fault	Remotely shutdown It means the inverter is remotely controlled.
F23	Tz_GFCI_OC_Fault	Leakage current fault 1. Check PV side cable ground connection. 2. Restart the system 2~3 times.
F24	DC_Insulation_Fault	<ul> <li>PV isolation resistance is too low</li> <li>1. Check the connection of PV panels and inverter is firm and correct.</li> <li>2. Check whether the PE cable of inverter is connected to ground.</li> </ul>
F25	DC_Feedback_Fault	Restart the inverter 3 times and restore the factory settings.
F26	BusUnbalance_Fault	<ol> <li>Please wait for a while and check whether it is normal.</li> <li>When the load power of 3 phases has a big different, it will report the F26.</li> <li>When there's DC leakage current, it will report F26.</li> <li>Restart the system 2~3 times.</li> </ol>
F27	DC_Insulation_Fault	Restart the inverter 3 times and restore the factory settings.
F28	DCIOver_M1_Fault	Restart the inverter 3 times and restore the factory settings.
F29	Parallel_Comm_Fault	<ol> <li>When inverters are connected in parallel, check the parallel communication cable connection and hybrid inverter communication address setting.</li> <li>During the parallel system startup period, inverters will report F29. But when all inverters are in ON status, it will disappear automatically.</li> </ol>
F30	AC_MainContactor_Fault	Restart the inverter 3 times and restore the factory settings.
F31	AC_SlaveContactor_Fault	<ol> <li>Check whether the grid orientation is correct,</li> <li>Restart the inverter 3 times and restore the factory settings</li> </ol>
F32	DCIOver_M2_Fault	Restart the inverter 3 times and restore the factory settings.
F33	AC_OverCurr_Fault	<ol> <li>Check whether the grid current is too large.</li> <li>Restart the inverter 3 times and restore the factory settings.</li> </ol>
F34	AC_Overload_Fault	Check the backup load connection, make sure it is within the allowed power range.

Error code	Description	Solutions
F35	AC_NoUtility_Fault	Check the grid voltage and frequency, whether the connection of the power grid is normal.
F36	Reserved	
F37	Reserved	
F38	Reserved	
F39	INT_AC_OverCurr_Fault	Inverter AC overcurrent, restart the inverter.
F40	INT_DC_OverCurr_Fault	Inverter DC overcurrent, restart the inverter.
F41	Parallel_system_Stop	Check the hybrid inverter work status. If there is at least one hybrid inverter shutdown, all hybrid inverters will report F41 fault.
F42	Parallel_Version_Fault	<ol> <li>Check whether the inverter version is consistent.</li> <li>Please contact us to upgrade the software version.</li> </ol>
F43	Reserved	
F44	Reserved	
F45	AC_UV_OverVolt_Fault	Grid voltage out of range 1. Check the voltage is in the range of specification or not. 2. Check whether AC cables are firmly and correctly connected.
F46	AC_UV_UnderVolt_Fault	Grid voltage out of range 1. Check the voltage is in the range of specification or not. 2. Check whether AC cables are firmly and correctly connected.
F47	AC_OverFreq_Fault	<ul> <li>Grid frequency out of range</li> <li>1. Check whether the frequency is in the range of the specification or not.</li> <li>2. Check whether AC cables are firmly and correctly connected.</li> </ul>
F48	AC_UnderFreq_Fault	<ul> <li>Grid frequency out of range</li> <li>1. Check whether the frequency is in the range of the specification or not.</li> <li>2. Check whether AC cables are firmly and correctly connected.</li> </ul>
F49	AC_U_GridCurr_DcHigh_Fault	Restart the inverter 3 times and restore the factory settings.
F50	AC_V_GridCurr_DcHigh_Fault	Restart the inverter 3 times and restore the factory settings.

Error code	Description	Solutions
F51	Battery_Temp_High_Fault	Check wether the temperature data of BMS is too high.
F52	DC_VoltHigh_Fault	BUS voltage is too high 1. Check whether battery voltage is too high. 2. check the PV input voltage, make sure it is within the allowed range.
F53	DC_VoltLow_Fault	BUS voltage is too low 1. Check whether battery voltage is too low. 2. If the battery voltage is too low, use PV or grid to charge the battery.
F54	BAT2_VoltHigh_Fault	<ol> <li>Check the battery 2 terminal voltage is high.</li> <li>Restart the inverter 2 times and restore the factory settings.</li> </ol>
F55	BAT1_VoltHigh_Fault	<ol> <li>Check the battery 1 terminal voltage is high.</li> <li>Restart the inverter 2 times and restore the factory settings.</li> </ol>
F56	BAT1_VoltLow_Fault	<ol> <li>Check the battery 1 terminal voltage is low.</li> <li>Restart the inverter 2 times and restore the factory settings.</li> </ol>
F57	BAT2_VoltLow_Fault	<ol> <li>Check the battery 2 terminal voltage is low;</li> <li>Restart the inverter 2 times and restore the factory settings.</li> </ol>
F58	Battery_Comm_Lose	<ol> <li>It means that the communication between the hybrid inverter and the battery BMS is disconnected when "BMS_Err-Stop" is active.</li> <li>To avoid this error, disable "BMS_Err-Stop" item on the LCD.</li> </ol>
F59	Reserved	
F60	GEN_FAULT	Check whether the voltage and frequency of the generator are normal, and then restart.
F61	INVERTER_Manual_OFF	Check whether the switch of the inverter is turned on, restart the inverter, and restore the factory settings.
F62	DRMs_Stop	Check the DRM function is active or not.
F63	ARC_Fault	<ol> <li>ARC fault detection is only for US market.</li> <li>Check PV module cable connection and clear the fault.</li> </ol>
F64	Heatsink_HighTemp_Fault	Heat sink temperature is too high 1. Check whether the working environment temperature is too high. 2. Turn off the inverter for 10 minutes and restart.

Chart 8-1 Fault information

9. Datasheet					
Model	SUN-29.9K- SG01HP3- AU-BM3	SUN-30K- SG01HP3- AU-BM3	SUN-35K- SG01HP3- AU-BM3	SUN-40K- SG01HP3- AU-BM4	SUN-50K- SG01HP3- AU-BM4
Battery Input Data					
Battery Type			Lithium-ion		
Battery Voltage Range(V)			160-800		
Max. Charging Current(A)			50+50		
Max. Discharging Current(A)			50+50		
Charging Strategy for Li-ion Battery		Self	-adaption to E	3MS	
Number of Battery Input			2		
PV String Input Data					
Max. PV Input Power(W)	44850	45000	52500	60000	75000
Max. PV Input Voltage(V)			1000		
Start-up Voltage(V)			180		
PV Input Voltage Range(V)			180-1000		
MPPT Voltage Range(V)			150-850		
Full Load MPPT Voltage Range(V)	360-850	360-850	420-850	360-850	450-850
Rated PV Input Voltage(V)			600	1	
Max. Operating PV Input Current(A)		36+36+36		36+36-	+36+36
Max. Input Short-Circuit Current(A)		55+55+55		55+55-	+55+55
No. of MPP Trackers/No. of Strings MPP Tracker		3/2+2+2		4/2+2	2+2+2
Max. Inverter Backfeed Current to The Array			0		
AC Input/Output Data					
Rated AC Input/Output Active Power(W)	29900	30000	35000	40000	50000
Max. AC Input/Output Apparent Power(VA)	29900	30000	35000	40000	50000
Peak Power (off-grid)(W)		1.5 time	es of rated pov	wer, 10s	1
Rated AC Input/Output Current(A)	43.4	43.5	50.8	58	72.5
Max. AC Input/Output Current(A)	43.4	43.5	50.8	58	72.5
Max. Continuous AC Passthrough (grid to load)(A)			200		
Max. Output Fault Current (A)	86.8	87	101.6	116	145
Max. Output Overcurrent Protection (A)		144.2		19	2.3
Rated Input/Output Voltage/Range(V)		230/	400V 0.85Un-	1.1Un	
Grid Connection Form			3L+N+PE		
Rated Input/Output Grid Frequency/Range		5	0Hz/45Hz-55H		
Power Factor Adjustment Range		0.8	eading-0.8 lag	ging	
Total Current Harmonic Distortion THDi		<3%	(of nominal po	ower)	
DC Injection Current			<0.5%ln	- /	
Efficiency					
Max. Efficiency			97.60%		
Euro Efficiency			97.00%		
MPPT Efficiency			>99%		
Equipment Protection					
DC Polarity Reverse Connection Protection			Yes		
AC Output Overcurrent Protection			Yes		
AC Output Overvoltage Protection			Yes		
AC Output Short Circuit Protection			Yes		
Thermal Protection			Yes		
DC Terminal Insulation Impedance Monitoring			Yes		

DC Component Monitoring	Yes
Ground Fault Current Monitoring	Yes
Power Network Monitoring	Yes
Island Protection Monitoring	Yes
Earth Fault Detection	Yes
DC Input Switch	Yes
Overvoltage Load Drop Protection	Yes
Residual Current (RCD) Detection	Yes
Anti-islanding Protection	Yes(Active Frequency Shift)
Surge Protection Level	TYPE II(DC), TYPE II(AC)
Interface	
Display	LCD+LED
Communication Interface	RS232, RS485, CAN
Monitor Mode	GPRS/WIFI/Bluetooth/4G/LAN (optional)
PV Connection	VP-D4
General Data	
Operating Temperature Range	-40 to +60 $^\circ$ , >45 $^\circ$ Derating
Permissible Ambient Humidity	0-100%
Permissible Altitude	2000m
Noise	≤ 65 dB
Ingress Protection(IP) Rating	IP 65
Inverter Topology	Non-Isolated
Over Voltage Category	OVC II(DC), OVC III(AC)
Cabinet size(W*H*D) [mm]	527W×894H×294D (Excluding connectors and brackets)
Weight(kg)	80
Warranty	10 Years
Type of Cooling	Intelligent Air Cooling
Grid Regulation	AS/NZS 4777.2
Safety EMC/Standard	IEC/EN 61000-6-1/2/3/4, IEC/EN 62109-1, IEC/EN 62109-2

# 10.Package and transport inverter

Usually placed inverter in the packing box with tape sealing, if the inverter cannot reoccupy, you can choose a cheap carton for packaging. Carton requirements must meet the size of the inverter and can support inverter machine overall weight.

Series frequency converter in the process of moving, please note: handle with care, do not touch the inverter, put as flat as possible.

# 11.Disposing of the inverter

Do not dispose of inverter together with household waste. Please accordance with the disposal regulations for electronic waste which apply at the installation site at that time. Ensure that the old unit and, where applicable, any accessories are disposed of in a proper manner.

# 12. Appendix I

Definition of RJ45 Ports

No.	Color	BMS1	BMS2	Meter	RS485	DRM
1	Orange&White	485_B	485_B	485_B	485_B	DRM1/5
2	Orange	485_A	485_A	485_A	485_A	DRM2/6
3	Green&White	GND_485	GND_485	GND_COM	GND_485	DRM3/7
4	Blue	CAN-H1	CAN-H2	485_B		DRM4/8
5	Blue&White	CAN-L1	CAN-L2	485_A		REF-GEN/0
6	Green	GND_485	GND_485	GND_COM	GND_485	GND_LCD
7	Brown&White	485_A	485_A		485_A	NetJ1_7
8	Brown	485_B	485_B	_	485_B	NetJ1_7



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#### RS232

WIFI/RS232	No.
	1
ТХ	2
RX	3
	4
D-GND	5
	6
	7
	8
12Vdc	9
•	TX RX D-GND 12Vdc

used to connect the datalogger

 $\bigcirc$ 

# 13. Appendix II

- 1. Split Core Current Transformer (CT) dimension: (mm)
- 2. Secondary output cable length is 4m.









# NINGBO DEYE INVERTER TECHNOLOGY CO., LTD.

Add.: No.26 South YongJiang Road, Daqi, Beilun, NingBo, China. Tel.: +86 (0) 574 8622 8957 Fax.: +86 (0) 574 8622 8852 E-mail: service@deye.com.cn Web.: www.deyeinverter.com

